

Solvency ii Association  
1200 G Street NW Suite 800 Washington DC 20005-6705 USA  
Tel: 202-449-9750 [www.solvency-ii-association.com](http://www.solvency-ii-association.com)



## *Frequently Asked Questions*

### **The Certified Solvency ii Professional (CSiiP) exam**

You can take the exam online from your home or office, in all countries.

It is an open book exam. Risk and compliance management is something you must understand and learn, not memorize. You must acquire knowledge and skills, not commit something to memory.

You will be given 90 minutes to complete a 35-question exam. You must score 70% or higher.

*The exam contains only questions that have been clearly answered in the official presentations.*

All exam questions are multiple-choice, composed of two parts:

1. A stem (a question asked, or an incomplete statement to be completed).
2. Four possible responses.

In multiple-choice questions, you must not look for a correct answer, you must look for the *best* answer. Cross out all the answers you know are incorrect, then focus on the remaining ones. Which is the best answer? With this approach, you save time, and you greatly increase the likelihood of selecting the correct answer.

**TIME LIMIT** - This exam has a 90-minute time limit. You *must complete* this exam within this time limit, otherwise the result will be marked as an unsuccessful attempt.

**BACK BUTTON** - When taking this exam you are NOT permitted to move backwards to review/change prior answers. Your browser back button will refresh the current page instead of moving backward.

**RESTART/RESUME** – You CANNOT stop and then resume the exam. If you stop taking this exam by closing your browser, your answers will be lost, and the result will be marked as an unsuccessful attempt.

**SKIP** - You CANNOT skip answering questions while taking this exam. You must answer all the questions *in the order* the questions are presented.

We do not send sample questions or past exams. If you study the presentations, you can score 100%.

### **Are you ready to take the CSiiP exam?**

*Step 1.* We must ensure we have your correct full name, email, and full mail address. When you are ready to take the exam, please send an email to Lyn Spooner at:

Email: [lyn@solvency-ii-association.com](mailto:lyn@solvency-ii-association.com)

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	Cc	
Subject		Username and password for the CSiiP exam.

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Lyn,  
I am ready to take the exam.

a. Which is your full name, as it will appear on the certificate?  
Answer: Your Full Name

b. Which is your email address?  
Answer: Your Email Address

c. Where do you want to receive your certificate via registered mail?  
Answer:  
Full name of the recipient,  
The official street name in full, the house number,  
The city/town,  
The county,  
The zip code,  
The state,  
The country.

All the best,

In the *subject* of the email, please write: *Username and password for the CSiiP exam.*

In the *body* of the email, please let us know:

- a. Which is your full name, as it will appear on the certificate?
- b. Which is your email address?
- c. Where do you want to receive your certificate via registered mail? Which is your full mail address?

We need the full name of the recipient, the official street name in full, the house number, the city/town, the county, the postcode/zip code, the state, and the country.

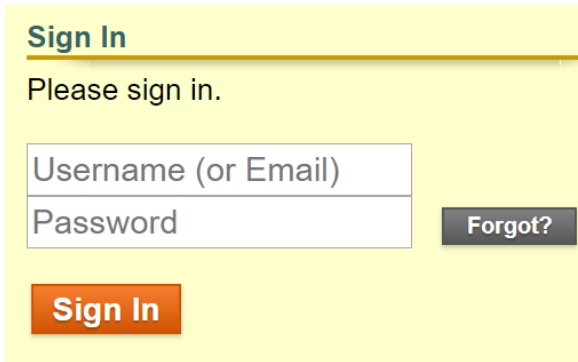
*Step 2.* We will give you access to the testing application.

You will receive an email with your:

- A. Username.
- B. Password.
- C. Account information.

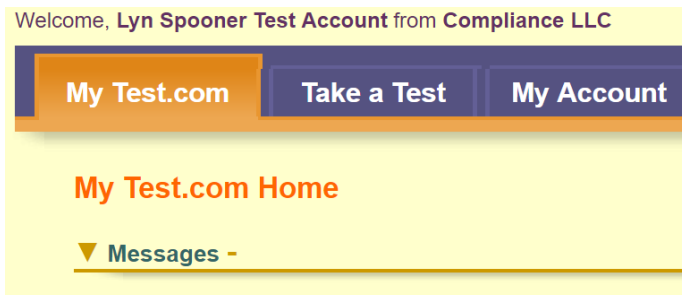
*Step 3.* Please visit the following URL:

<https://www.mytestcom.net/app/myTestcom.cfm>



Please sign in, using your username and password (and account information, if you are asked for that).

*Step 4.* You will see the message: “Welcome, Your Name”.



*Step 5.* Please choose “Take a test”.

Welcome, Lyn Spooner Test Account from Compliance LLC

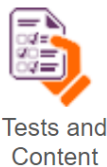
My Test.com   Take a Test   My Account

**My Take a Test Home**

**Menu - Take a Test**

- Tests and Content
- Restart and Resume
- Required

Step 6. Please choose “Tests and Content” to have access to the exam.



**Test**

You have chosen to take the following test.

<b>Name</b>	Certified Solvency ii Professional (CSiiP)
<b>Description</b>	<b>Certified Solvency ii Professional (CSiiP)</b> Solvency II Association
<b>Questions</b>	35 (number of questions)
<b>Time Limit</b>	90 (minutes)

Step 7. Please choose “Start this Test”. Before that, it is good to carefully read the terms (time limit, back button, restart/resume, skip) below.

**TIME LIMIT** - This test has a 90 minute time limit. You must complete this test within this time limit or the result will not be counted and will be marked as an unsuccessful attempt.

**BACK BUTTON** - When taking this test you are NOT permitted to move backwards to review/change prior answers. Your browser back button will refresh the current page instead of moving backward.

**RESTART/RESUME** - When taking this test you CANNOT stop taking this test. If you stop taking this test by closing your browser your answers will be lost, the test result will not be counted, and it will be marked as an unsuccessful attempt to take this test.

**SKIP** - When taking this test you CANNOT skip answering questions while taking this test. You must answer all the questions in the order the questions are presented.

**Start this Test**   **Cancel**

When you finish, the results will be displayed on the computer screen, indicating whether you've passed or failed.

*Step 8. If you pass the exam:*

Congratulations! You are a Certified Solvency ii Professional (CSiiP). You will receive an email from us in less than 24 hours.

For security reasons, the exam itself and individual exam questions will not be available for review after the exam.

We will send your certificate (priority and registered dispatch, with tracking number to track the shipment and get delivery status online), up to 3 months after the exam. We sent all certificates from our office in Washington DC (1200 G Street, NW Suite 800, Washington DC, 20005, USA), or from the office of our service provider and strategic partner, Cyber Risk GmbH, (Dammstrasse 16, 8810 Horgen, Switzerland - Handelsregister des Kantons Zürich, Firmennummer: CHE-244.099.341).

*Step 9. If you do not pass the exam:*

You have a second opportunity to take the exam. You can use the same username, password, and account information.

If you do not pass the exam on your second attempt, you must study more. You have a third opportunity, and you can use the same username, password, and account information.

If you do not pass the exam on your third attempt, a waiting period will apply. You will have (at no extra cost) 3 more opportunities to take the exam, but not immediately. One year after the day you took the first exam, you can send an email to Lyn Spooner (Step 1) and start the process again.

*The exam contains only questions that have been clearly answered in the official presentations. If you study the presentations, you can score 100%.*

If you have any questions, you may contact Lyn Spooner at:  
[lyn@solvency-ii-association.com](mailto:lyn@solvency-ii-association.com)